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| **Name** | Pam |

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|  | **What's working** | **What's not working** |
| **My perspective** | Seeing daughters and speaking on the phoneCommunion at home every MondayBaths!My carers Going to the centre on Thursday | Not being able to get to church – (the 8am service on a Sunday)Not getting out as much as I’d likeMiss seeing people |
| **My Family’s perspective** | Mum likes her carersShe enjoys it when she goes outShe is able to live at home | She doesn’t always know which carer is coming and she likes to knowWe can’t get to see her as often as we’d likeShe misses her friends, she used to pop in and have a cuppa with her neighbour Rose most days, now they both struggle to get out so can only speak on the phone  |

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| **My outcomes** |
| **Commissioned outcomes (why I need support):** |
| * To improve quality of life through social interaction
* Support with morning routine to enable to attend day centre on Thursday
* Assistance with meal preparation – breakfast and tea
* Assistance with night time routine and going to bed
 |
| **Hours allocated each week:**  | 11.5 |

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| **Priority:** |
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| **The positive change:** |
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| **Now make it specific:** |
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| **Is it measureable?** |
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